



DEAN C. LOGAN
Registrar-Recorder/County Clerk

Frequently Asked Questions For Voters

How do I request for a Will Call Ballot?

- A voter has two (2) options to request a Will Call ballot.
 - 1) Fill out and submit an online application through the Registrar-Recorder/County Clerk website at www.lavote.net
 - 2) Call (562) 466-1323 and provide your required information to the Will Call Ballot Pickup phone operator to process your application

What is the web application process?

- Go to www.lavote.net
- Click on the "Voting & Elections" header on the top left side of the home page
- Under the "Voting Options" click on Vote by Mail
- In the Vote by Mail page, select the "Will Call Ballot Pickup" option
- Read the contents on the Will Call Ballot Pickup page
- Click on the application link
- Fill in all of the required information
- Confirm and submit your application
- After application has been submitted, you will receive your confirmation number, pickup location and pickup date.

What is the phone application process?

- Call (562) 466-1323
- A Will Call Ballot Pickup phone operator will go over the application with you over the phone
- Provide all of the required information to the operator
- After the information is recorded, the operator will submit your application for processing and provide you with a confirmation number, pickup location and pickup date.



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How do I drop-off a completed ballot?

- A secure locked ballot box will be available at every drop-off location. Hand your marked Vote by Mail Ballot to the Will Call Clerk who will place your completed ballot into the locked ballot box.

What do I need to bring with me to pick up my Will Call Ballot?

- The Will Call Clerk will ask for your name and address when you come to pick up your ballot. You can also bring your confirmation page and number to help with the process.

Can I designate someone to pick up my Will Call Ballot such as my wife, mother, father, sibling, friend etc.?

- No, only the people named on the ballot can pick up a Will Call Ballot. One Will Call Ballot per person.

I will be unable to pick up my Will Call Ballot on the date that was given. What will happen to my ballot?

- Your Will Call Ballot will be held at that location until the last day of operation, June 6th. If at that time you haven't yet picked up your Will Call Ballot, that ballot will be returned to the Registrar-Recorder/County Clerk's office. You still have the option to vote at your polling place on Election Day, but they may have to vote a provisional ballot.

What is the latest time I can drop off my marked ballot? What are the hours of operation to drop off my voted ballot?

- All drop-off sites will accept drop-off ballots according to that locations hour of operations. You can find the hours of operation for your specific location through our website at www.lavote.net



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Do I have to drop off my marked Will Call Ballot at the same location I picked up my Will Call Ballot or can I drop it off at any of the 11 locations listed?

- You can drop-off your marked ballot at anyone of the 11 ballot drop-off locations listed. All locations will have a secure ballot box to accept your completed ballot.

How do I know my ballot is being delivered to the Registrar-Recorder/County Clerk (RR/CC) office securely?

- A secure pickup process for each of the 11 ballot boxes for this program will be operated by our staff. RR/CC staff will take custody of the ballot box from the drop-off locations, and transport them directly back to the RR/CC headquarters in Norwalk. These ballots will be prepared for tally which begins at 8pm on Election Day.

What happens if my Will Call Ballot is not at the confirmed location when I arrive on my scheduled pickup date?

- Call the Registrar Recorder Will Call help desk at (562) 466-1323 to inquire on the status of your Will Call Ballot

I forgot my confirmation number?

- Provide your name and address to the Will Call Clerk when picking up your ballot.

What if I have the wrong ballot inside my Will Call package?

- Contact our office at (562) 466-1323 to notify them of the issue. Our staff will do everything possible to provide you with the correct ballot.



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I did not submit a Will Call Ballot request; can I still go to a location to pick up a ballot?

- No, unfortunately we will not be able to provide any ballots onsite. We will only have ballots for those who have requested a Will Call pickup.

If my ballot has been placed inside the secure ballot box, can I take it back out to make edits?

- No, all ballot boxes are locked and can only be opened at RR/CC headquarters. No ballot that has been placed in a locked ballot box can be taken out.

I have already received a Vote by Mail ballot; can I also use the drop-off service?

- Yes, any voter can drop off their completed Vote by Mail ballot at any of the 11 designated drop-off locations.