UseCaseID	UC-RESO-013 Update profile
Module	
SubModule	
Summary	Customer requests to update profile
Description	Registered user updates the customer's profile information. The customer can update their own profile but not other customers. System administrator or authorized users can update customer's profile.
Trigger Events	▪ New information for the customer
Precondition	▪ Modern web browser ▪ User account has already been created
ExpectedResult	▪ Profile information is updated .

DetailedProcessFlow	Customer updates profile.
	
	1. The Customer selects the option to update profile
	2. The system displays all the current information including those fields that are disabled for editing.
	3. The Customer fills in the new information.
	4. The Customer submits the form.
	5. The system verifies the information and saves new information to the database.
	6. The system takes Customer to their main workspace.
	
	System Administrator updates Customer's profile.
	
	1. The System Admin selects the option to manage users
	2. The system presents System Admin with filter options.
	    o By Keywords
	    o By Jurisdiction Type
	3. The System Admin specified the search
	4. The System presents a list of customers based on the search criteria.
	5. The System Admin selects the Customer.
	6. The System displays the Customer's profile.
	7. The System Admin fills in the new information
	8. The System Admin clicks submit.
	9. The system verifies the information and saves new information to the database.
	The system takes Customer to their main workspace

Alternative Work Flow	Customer updates profile Alternate Steps. 3a. Customer enters invalid information. 3b. System returns error message.

	4a. Customer clicks cancel before submitting information
	4b. System closes the profile form and returns Customer to their main workspace.
	
	System Administrator updates Customer's profile Alternate Steps.
	
	2a.
	
	    1. System Admin selects filter by keywords.
	    2. System Admin enters keyword in the keyword textbox.
	    3. System Admin clicks search.
	    4. System displays all the customers that met the criteria.
	
	2b
	
	    1. System Admin selects filter by Jurisdiction Type.
	    2. System Admin selects the Jurisdiction Type from dropdown list.
	    3. System Admin clicks search.
	System displays all the customers that met the criteria.

Parent	[Parent id of the Use Case as documented in Project Scope or Business Case]
Requirements	UC-RESO-013-01 The system provides the ability for Customers to view/update their profile. UC-RESO-013-02 The system provides the ability for staff and/administrator to update customer profiles.
Associated Use Cases	
Additional Requirements	
RequirementID	[List of requirement IDs in Use Case]
Risk	[List of Risk IDs]
Actors	Customer, System Administrator, User
Documents	[List of documentation name, Link or location]
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