



DEAN C. LOGAN

Registrar-Recorder/County Clerk

October 25, 2018

TO: Supervisor Sheila Kuehl, Chair  
Supervisor Hilda Solis  
Supervisor Mark Ridley-Thomas  
Supervisor Janice Hahn  
Supervisor Kathryn Barger

Sachi A. Hamai, Chief Executive Officer

FROM: Dean C. Logan, Registrar-Recorder/County Clerk

### **VSAP Quarterly Report – 3rd Quarter, 2018**

The following is the third quarterly update of 2018, detailing project activities and accomplishments during the period of June 1, 2018 to September 30, 2018. This report is provided to inform your Board and the public on the progress of the Voting Solutions for All People (VSAP) initiative. This report is prepared in response to a motion adopted by your Board on September 7, 2010.

We are pleased to inform you that California Secretary of State Alex Padilla certified VSAP Tally Version 1.0 on August 21, 2018, making it the first publicly-owned, open-technology election tally system certified under the California Voting Systems Standards. As part of the certification process, the system went through rigorous functional and security testing conducted by the Secretary of State's staff and a certified voting system test lab. The testing ensured the system's compliance with California and federal laws, including the California Voting System Standards (CVSS).

The certification of the VSAP Tally solution allowed the RR/CC to implement its newly redesigned VSAP Vote by Mail (VBM) ballots for the November 6, 2018 General Election. Over 2.5 million voters have received the new ballot.

### **VOTE CENTER RESEARCH PROJECT**

In California, five Counties (Madera, Napa, Nevada, Sacramento and San Mateo) have already implemented the Vote Center model in accordance with the Voter's Choice Act. Los Angeles County Registrar-Recorder/County Clerk (RR/CC) staff was sent to each County to work at a Vote Center for the June 5<sup>th</sup> Primary Election. Staff was responsible to learn and take notes on the processes and procedures of four major operations: training, Vote Center operations, Vote by Mail drop-off and voter outreach.

The experience and information that the staff brought back was extremely insightful and will assist the RR/CC implement the Vote Center model in March 2020.

### **SYSTEM MANUFACTURING AND INTEGRATION KICK-OFF**

On July 10, 2018, Los Angeles County Registrar-Recorder/County Clerk (RR/CC) and Smartmatic USA formally kicked off their partnership to implement VSAP in Los Angeles County. Following an open and competitive solicitation process, Smartmatic was contracted, with approval from your Board, for the manufacturing and integration of the VSAP solution.

The meeting also included members from Gartner and Digital Foundry, who are critical partners to this project. Team members discussed project timelines, deliverables and best communication practices in order to meet project goals.

### **PUBLIC ENGAGEMENT**

During this reporting period, VSAP staff met with various organizations and city officials to present on the new voting experience.

#### June 15, 2018 – Pacific Post-Acute Nursing Facility

The VSAP Team joined Disability Rights California for a voting rights presentation and provided a demonstration of the Ballot Marking Device (BMD) at the Pacific Post-Acute Nursing Facility.

#### June 16, 2018 – The Valley Grassroots for Democracy

Jeff Klein, RR/CC Manager of Voter Education, Outreach and Community Relations, gave a presentation on what changes will occur in Los Angeles as VSAP is implemented in 2018 and 2020.

#### June 21, 2018 – Information Security Steering Committee (ISSC)

VSAP Program Manager, Kenneth Bennett and members of the VSAP Team gave a demonstration of the BMD to the Los Angeles County Information Security Steering Committee (ISSC) and presented VSAP's mission with an emphasis on security.

#### July 18, 2018 – Braille Institute - Low Vision and Aging in Place Conference

The VSAP Team provided a demonstration of the BMD at the Low Vision and Aging in Place conference hosted by the Braille Institute. The presentation focused on ensuring voting rights for seniors and people with disabilities.

#### July 19, 2018 – City Clerk Summit

The RR/CC hosted its annual City Clerk Summit at Liberty Community Plaza in Whittier, CA. Laura Herrera, VSAP Project Assistant, presented on the implementation of the new Vote by Mail (VBM) design, VBM drop off locations and the Early Voting sites. Representatives from PlaceWorks, who are leading the Vote Center Placement Project (VCP), gave a presentation on what VCP is and provided the City Clerks with information on how their constituents can participate and stay updated the placement of future Vote Centers.

July 26, 2018 – Little Hoover Commission

VSAP Program Manager, Kenneth Bennett presented a testimony during a public hearing on voting equipment security to demonstrate and emphasize that security remains one of the core principles of VSAP.

July 30, 2018 – National Conference of State Legislators

The VSAP Team provided a BMD Demonstration to the National Conference of State Legislators at the RR/CC Headquarters.

August 6, 2018 – CAUSE Leadership Meeting

Aaron Nevarez, RR/CC Government and Legislative Affairs Division Manager, gave a presentation about the VSAP program and highlighted the new voter experience at a CAUSE (Center for Asian Americans United for Self Empowerment) Leadership meeting.

August 15, 2018 – Commission on Disability Rights

Dean Logan gave a presentation on the VSAP Program and the future Los Angeles County Voting Experience before the Commission on Disability Rights. The presentation focused primarily on accessibility and ensuring voting rights for people with disabilities.

August 26, 2018 – Los Angeles County Democratic Party

Jeff Klein, RR/CC Manager of Voter Education, Outreach and Community Relations gave a presentation on VSAP and provided an implementation timeline for 2018-2020.

August 28, 2018 – Dolores Huerta Foundation

The Dolores Huerta Foundation visited the Registrar-Recorder/County Clerk and learned about VSAP's future voting experience and discussed potential partnership opportunities leading into 2020. Meeting participants included Dolores Huerta with the Foundation's GIS specialists, outreach and community engagement directors.

September 2, 2018 – Los Angeles County Fair

The RR/CC's Outreach Team shared the VSAP vision with members of the public during the parade at the Los Angeles County Fair. The theme for the parade was "Driving Toward the Future of Voting." The RR/CC's Chief Deputy Debbie Martin and the Outreach Team carried signs that displayed the future changes to the voting experience.

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Members of the PlaceWorks and VSAP Teams made a presentation at the Los Angeles County Facility Managers monthly meeting about the Vote Center Placement Project (VCPP). They provided participants with an overview of the VSAP Program and how to support the RR/CC by providing facility information for potential vote center sites.

August 28, 2018 – Valley VOTE

Jeff Klein, RR/CC Manager of Voter Education, Outreach and Community Relations presented to Valley VOTE in North Hills, CA on the changes that will occur in Los Angeles County as VSAP is implemented in 2018 and 2020.

September 24, 2018 – Election Commission of South Korea

The VSAP Team provided a demonstration of the Ballot Marking Device to the Election Commission of South Korea.

September 27, 2018 – National Bureau of Statistics of China

The VSAP Team provided a demonstration of the Ballot Marking Device to the National Bureau of Statistics of China.

**MEDIA COVERAGE**

**Voting Begins in Los Angeles County – CBS LA**

<https://losangeles.cbslocal.com/2018/10/09/voting-begins-in-los-angeles-county/>

**Vote by Mail ballots to arrive for CA residents, local event to inform about updated VSAP initiative – The Signal Tribune**

<https://signaltribunenewspaper.com/39342/news/vote-by-mail-ballots-to-arrive-for-ca-residents-local-event-to-inform-about-updated-vsap-initiative/>

**County Registrar Mails More than 2.3 Million New, Improved Vote by Mail Ballots – SCV News**

[https://scvnews.com/2018/10/09/county-registrar-mails-more-than-2-3-million-new-improved-vote-by-mail-ballots/?utm\\_content=&utm\\_medium=email&utm\\_name=&utm\\_source=govdelivery&utm\\_term=](https://scvnews.com/2018/10/09/county-registrar-mails-more-than-2-3-million-new-improved-vote-by-mail-ballots/?utm_content=&utm_medium=email&utm_name=&utm_source=govdelivery&utm_term=)

**Newsletter**

Attached to this report is the latest issue of the quarterly newsletter, which is produced to keep the VSAP Advisory Committee, VSAP Technical Advisory Committee and the public informed on activities and developments in the project.

**About the VSAP**

Launched in September 2009, the Voting Systems Assessment Project was developed by the Department in response to the growing voting system needs. The project has transitioned from a research and design project to a system implementation program and as such, is now known as the Voting Solutions for All People (VSAP).

While the County's current voting system has served the voters of Los Angeles County with accuracy and integrity, the design of these systems and the age of their technology do not offer the technical and functional elasticity necessary to continue to accommodate our growing and increasingly diverse electorate.

The size and diversity of Los Angeles County and the limited voting systems market, however, make it almost impossible to reasonably consider a commercial off-the-shelf voting system solution. Any voting system solution will entail a significant development or customization process in order to satisfy the County's needs, General Voting System Principles and technical requirements.

In response to these needs and challenges, VSAP takes an unprecedented and comprehensive approach at modernizing the County's voting system. The vision of the project is to implement a

voting system through a transparent process that takes into account the needs and expectations of current and future Los Angeles County voters. The VSAP aims at achieving three goals in this process: 1) give current and future Los Angeles County voters an unprecedented opportunity to participate in the assessment and development process; 2) increase voter confidence in the electoral process through the participatory structure of the project and; 3) synthesize public input and research to acquire or develop a new voting system for the County.

### **Stay Connected**

More information regarding the Voting Solutions for All People (VSAP) Project is available to the public online at <http://vsap.lavote.net>. The pages on our website are frequently updated with news and information and are a great way to stay connected with the progress of the project between quarterly reports. We strongly encourage public input throughout the process and look forward to continuing to work with your Board on this critical project.

If you have any questions, please contact me directly or your staff may contact Kenneth Bennett, VSAP Program Manager at [kbennett@rrcc.lacounty.gov](mailto:kbennett@rrcc.lacounty.gov) or (562) 462-2699.



**VSAP**

**ISSUE 14**

**OCTOBER 2018**

# VOTING SOLUTIONS FOR ALL PEOPLE

## Quarterly Newsletter

### IN THIS ISSUE

Message from Dean

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Research Project

Smartmatic Kickoff

System Certification  
Update

Community Engagement

In the News

Stay Connected

### CONTACT US

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[vsap@rrcc.lacounty.gov](mailto:vsap@rrcc.lacounty.gov)

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**Kenneth Bennett**  
Program Manager  
[kbennett@rrcc.lacounty.gov](mailto:kbennett@rrcc.lacounty.gov)



### MESSAGE from Dean

On October 9, 2.3 million permanent vote by mail voters started to receive their newly redesigned vote by mail ballots in the mail. This marked an important milestone for Voting Solutions for All People and our efforts to modernize voting in Los Angeles County.

Our newly redesigned Vote by Mail ballots are easier to read, easier to fill out and, for the very first time, no postage is required to send them back. The full-face ballot is our first step in implementing a new voting experience and represents years of research, input gathering and user testing.

Making the voting process accessible to all has been one of our core missions and this is the public's opportunity to get a glimpse of the full experience we are crafting for 2020. Public engagement has been the driving force for this initiative since day one. Hearing the concerns and feedback from voters in LA County has driven all the decisions we have made and we plan on using this voter-centered approach as we continue to 2020.

As we get closer to 2019, we have a lot more planned – from our Vote Center Placement Project, which will outline where in the County vote centers will be located to conducting large-scale meetings in a large number of communities to gather input from stakeholders. We will also work on a mock election to introduce the full new voter experience to the residents of this County.

Together we are taking on this new endeavor and letting our principles guide us along the way. Get excited, there is more to come.

*Dean C. Logan*

**DEAN C. LOGAN**  
Registrar-Recorder/County Clerk  
Los Angeles County

# VOTE CENTER RESEARCH PROJECT

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The experience and information that our staff brought back was extremely insightful and will genuinely assist the RR/CC implement the Vote Center model in March 2020.



RR/CC staff pictured with John Tuteur, Napa County Assessor-Recorder-County Clerk and the Napa County Elections Team



RR/CC staff pictured with Gregory J. Diaz, Nevada County Registrar of Voters

# VOTING SYSTEM MANUFACTURING AND INTEGRATION KICK-OFF

On July 10, 2018, the Los Angeles County Registrar-Recorder/County Clerk (RR/CC) and Smartmatic USA formally kicked off their partnership to implement the VSAP solution in Los Angeles County. Smartmatic was selected through an open competitive process to engineer, manufacture and integrate the VSAP solution.

The meeting also included members from Gartner and Digital Foundry, who are critical partners to this project. Team members spent much of the meeting discussing project timelines, deliverables and best communication practices to ensure project success.





# SYSTEM CERTIFICATION UPDATE

## VSAP Tally System Certified

On August 21, 2018, California Secretary of State Alex Padilla certified VSAP Tally Version 1.0, making it the first publicly-owned, open-technology election tally system certified under the California voting systems standards.

As part of the certification process, the system went through rigorous functional and security testing conducted by the Secretary of State's staff and a certified voting system test lab. The testing ensured the system's compliance with California and federal laws, including the California Voting System Standards (CVSS).

The certification of the VSAP Tally solution allowed the RR/CC to implement its newly redesigned VSAP Vote by Mail (VBM) ballots for the November 6, 2018 General Election.

Gaining certification of this new technology represents a significant step in the future of elections in Los Angeles County and across the country.

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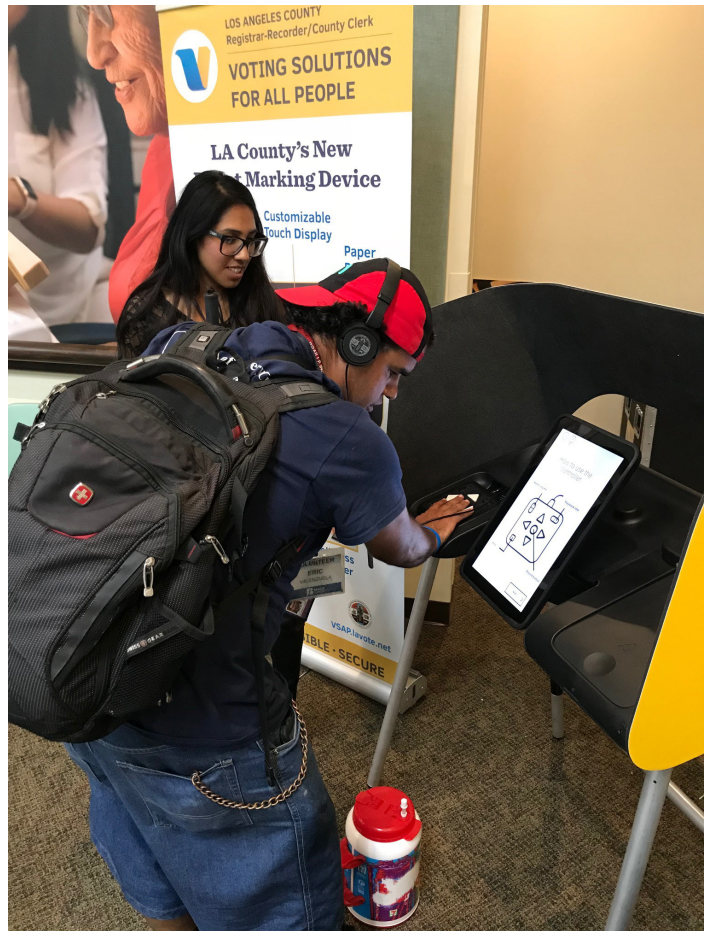
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# IN THE NEWS

The links below provide access to the news articles that features the VSAP

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**FOR STORIES FEATURING VSAP, VISIT**

**VSAP.LAVOTE.NET/NEWSROOM**



# STAY CONNECTED

## HAVE YOU VISITED OUR WEBSITE?

Get the latest updates and project developments at [VSAP.lavote.net](https://vsap.lavote.net)

You can learn more about the project through our videos, research reports, media coverage and team member blog post.



## INTERESTED IN SHARING YOUR THOUGHTS ON THE PROJECT?

Submit at [vsap@rrcc.lacounty.gov](mailto:vsap@rrcc.lacounty.gov) to be featured on our blog.

### FOLLOW US ON SOCIAL MEDIA



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